

Windows Transformed The Gotcha Covered Way

Your Needs. Your Style. Our Expert Guidance.
Let's create your wonderful.



Gotcha Covered South Jacksonville

904.295.0388



www.gotchacovered.com/south-jacksonville

About Us

At Gotcha Covered of South Jacksonville, we bring a deeply personal and professional approach to every project. Owner Kelly D'Innocenti combines a background in design, business, and customer service to deliver expert guidance and tailored solutions that elevate every space.

As a mother-daughter team, Kelly partners with her mom, Judy Brizendine, to **offer clients a unique blend of warmth, creativity, and attention to detail**. Judy brings over 30 years of experience in interior design, including both high-end residential and commercial projects. Having come out of retirement to support her daughter's growing business, Judy brings seasoned insight and a sharp design eye to every collaboration. **Together, they take pride in creating beautiful, functional window treatments while building lasting relationships with the people they serve.**



Our Offerings



Custom Window Treatments & Products

- Roller & Solar Shades, Natural Woven Shades, and Plantation Shutters
- Custom Draperies, Side Panels, Fabric Roman Shades and Sheers (with Hardware)
- Soft Goods: Decorative Pillows, Window Seats, Bedding
- Top Treatments: Valances, Cornices, and more

Design Services

- We bring the showroom to you! Our complimentary in-home design consultation includes:
- Style and function consultation based on your space
- Expert product selection tailored to your needs and budget
- Professional measurements and guidance from start to finish





White Glove Service

- Seamless project management from consultation to installation
- Professional installation by trained experts
- Respectful, tidy service in your home or commercial space
- Post-installation support to ensure complete satisfaction

We're proud to partner with leading brands like:

Trusted Vendor Partners

We proudly work with a curated selection of trusted vendors who offer high-quality, stylish, and innovative products. These partnerships allow us to provide a wide range of custom solutions to suit every design style, budget, and functional need.

Our vendor relationships give us access to:

- Premium fabrics, materials, and hardware
- Reliable motorization and smart-home integrations
- Exclusive product lines and customization options

HunterDouglas 

FOREST
DRAPERY HARDWARE



 sunbrella®

DRAPER
AT HOME

RMCOCO

BANDALUX

HORIZONS
STYLE THAT MAKES A STATEMENT

MITCHELL
FABRICS

GRABER. | DELIGHT IN EVERY DETAIL

ADR
ARTISAN DRAPERY ROD



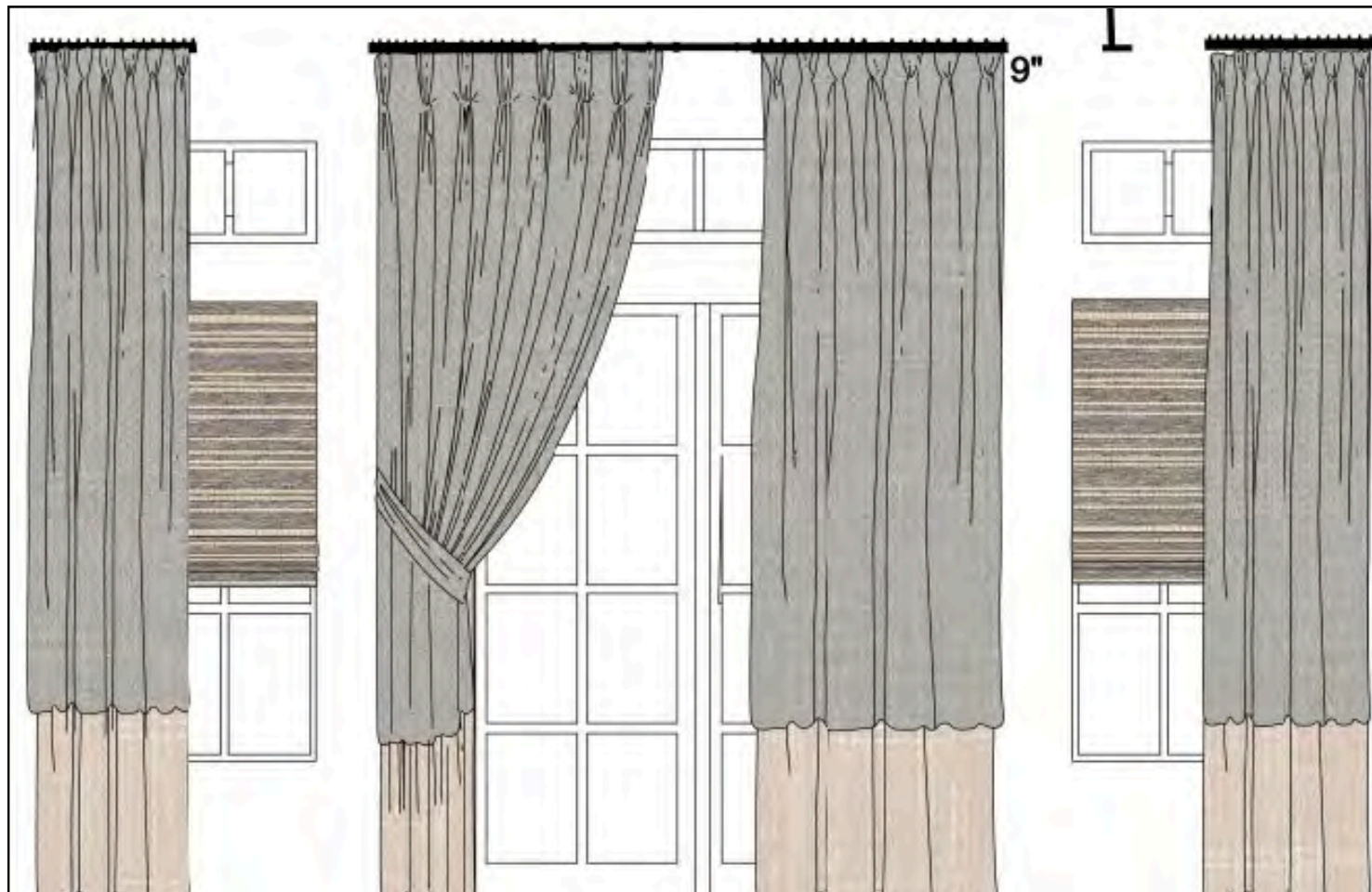
carole™

LAFAYETTE INTERIOR FASHIONS™
AMERICAN QUALITY CUSTOM | SINCE 1950

Before



Project 1



Before



Project 2



Project 3

Design Challenge:

Our client requested seamless, wall-to-wall sheers that met in the corner of the room but also needed them to split at a very specific point—not centered—so she could access a nearby door without drawing back more fabric than necessary. The solution required careful planning to ensure both functionality and a clean, continuous look across the window walls.



Before

Custom Hardware

Project 4



Before



Design Challenge:

Our client had previously purchased outdoor panels from another vendor but was disappointed with both the appearance and functionality. The panels didn't complement the space and failed to perform as expected in the outdoor environment. We were asked to reimagine the design with improved aesthetics and practical performance in mind.

"Windows are the soul of a home — open them wide and let the light, laughter, and life pour in." — Unknown



Great design is about more than how a space looks — it's about how it feels. Helping our clients create beauty, comfort, and joy in their homes is a privilege we never take for granted.

Why Choose Gotcha Covered of South Jacksonville



- We're a **locally owned, family-operated business** backed by national resources
- **We offer tailored design solutions**—not one-size-fits-all packages
- We're known for being **responsive, professional, and detail-oriented**
- We **treat your space with the same care we would our own**
- **We genuinely love what we do**—and it shows in our work

We're proud to be trusted by homeowners, interior designers, and builders across South Jacksonville—and we'd be honored to work with you next.

Customer Reviews

We are truly grateful for the incredible customers who have welcomed us into their homes and trusted us with their spaces.

Our goal is always to listen closely and deliver both the look and the function our clients envision. Along the way, we've been fortunate to work with so many kind and inspiring people—many of whom have become friends. We don't take that for granted.

We are blessed to do what we love, and for clients who make this work feel so personal and rewarding.



"Wonderful Service"

Highly recommend Gotcha Covered. Their service is exceptional. Kelly and Judy are professionals that provide outstanding customer service.

- Diane G



"The Best Project Ever!!!"

honestly cannot recall the last time I've been so happy with anything we've had done to our home. If you want the very best, look no further; they've gotcha covered!

- Richard Thomas Pledger



Richard Pledger

6 reviews · 0 photos



3 weeks ago

NEW

Lighting indeed may not strike twice; but Gotcha Covered does! After doing such a wonderful job with our indoor curtains, Kelly & her all star team were back out to rescue our patio. We had used a different company to design & install our outdoor curtains, and as the old adage goes, "you get what you pay for." Gotcha Covered, replaced the lack luster curtains with beautiful outdoor draperies. They were installed by a team that delivers unparalleled craftsmanship, elevating our patio into a sanctuary. If your looking for true professionals that can transform your dream into reality, look no further, this is the team that's Gotcha Covered!!

"What can I tell you about Gotcha Covered, is they've really gotcha covered! Moving from out of state into a new build, we've experienced all of the challenges and headaches that come along with that. The shining star has been the professional team of Gotcha Covered. It has just been an absolute pleasure to work with Kelly and team. My wife had a vision in what she wanted for draperies in our new home; however it was the experienced design team, along with specialty manufacturing and installation from Gotcha Covered, that made my wife's vision a reality. Sound complicated? It didn't feel that way, not with Gotcha Covered. I honestly cannot recall the last time I've been so happy with anything we've had done to our home. If you want the very best, look no further; they've gotcha covered!"

At Gotcha Covered of South Jacksonville, we understand that window treatments are more than just finishing touches—**they're an essential part of how a space feels, functions, and reflects your style.**

We bring a hands-on, personalized approach to every project, offering expert design guidance, high-quality products, and seamless, white-glove service from start to finish. Whether you're a homeowner, designer, or builder, you can count on us to listen closely, deliver with care, and help bring your vision to life.

Contact Us

Kelly D'Innocenti

Owner

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Our Scope of Work





